

# Our Services and Expertise

Van Ameyde 

[www.vanameyde.com](http://www.vanameyde.com)

# We've got your back

For over 75 years, Van Ameyde has expertly managed the entire claims process. We handle claims and manage risk with our innovative solutions to streamline operations, reduce costs, and enhance customer satisfaction. With our ECHO platform—a cutting-edge system for efficient claims handling—we process 800,000 claims annually, combining technology and personal service across all insurance sectors.

# Why Van Ameyde?

We offer a unique combination of intelligence, accessibility, and innovation. We handle claims and manage risk with a customer-focused service, ensuring prompt and efficient solutions whenever you need them. We utilize cutting-edge technology to streamline processes, improve accuracy, and deliver exceptional results, maintaining a seamless integration of our advanced AI and human expertise.

The wisdom and solid foundation from our parent company, combined with the fresh perspectives from our recent acquisitions, gives us the agility to adapt quickly, seize opportunities, and continuously enhance our services. With a global presence and deep local insights, we provide tailored solutions that meet your specific needs, no matter where you are and what you need.



Pioneers



Human and Tech Symbiosis



Yin Yang: Stable and  
Innovative



Couleur Locale

# We are specialists in:

Claims Software

Overflow Claims

Claims Management

Self-Insured & Captive

Interim Staffing

Fleet Management

Freedom of Services Representation

Property, Construction & Liability

Run-Off

Marine & Transport

Cross Border Motor Claims

Valuations

Risk Management

Loss Adjusting

# Van Ameyde **Claims Services**

## Unseen Yet Integral to Your Daily Operations

Van Ameyde manages the complexities of claims handling, enabling your business to streamline operations and focus on strategic priorities. **Our dedicated team takes full ownership**, ensuring every step is managed with precision and care. From the first notification of loss to final settlement. We don't just respond to challenges; we anticipate and mitigate potential risks before they escalate, ensuring a smooth, efficient, and hassle-free claims process.

## Our Comprehensive Claims Services

**Our end-to-end services**, including fulfilment and loss recovery, are designed to save you time, minimize disruptions, and deliver optimal results. With prioritize transparency and collaboration, providing tailored insights and regular updates throughout the process. We strive on empowering you with the information needed to make informed decisions. By partnering with Van Ameyde, you gain a trusted extension of your business, committed to enhancing your [claims management](#) and maximizing value.



### Efficient Claims Management

We streamline the entire claims process, allowing your team to focus on core business activities without interruptions from claims handling.



### Reliable Partner

Rely on our expertise and experience for seamless and consistent claims handling, minimizing the impact on your business operations.



### Cost Efficiency

Our efficient claims management saves you time and money while ensuring maximum recovery and minimal operational disruption.

# Van Ameyde Experts and Specialists

## Expertly Trained Professionals

A network of highly experienced loss adjusters, surveyors, and claims managers, Van Ameyde's specialists **protect client interests** within almost every industry.

While managing complex and commercial risks, we provide you with a sharp **focus on service quality**, close control over total indemnity spend, and excellent stakeholder relationship management.

Our loss adjusters, surveyors, and claims managers provide you with expertise that ensures an honest and **transparent resolution** and report.

## Property, Construction, & Liability

Property damage disrupts lives and businesses. Storms, floods, fires, explosions, and earthquakes—whatever the cause, our loss adjusters take control to **mitigate the damage**. For your business, this means getting operations back online as quickly as possible to **minimize disruption**.

Our dedicated liability experts **prioritize your client's** brand, employees, customers, and other stakeholders. We customize our approach to each claim and the parties involved, always striving for an expedited resolution while **limiting your indemnity spend**.

## Marine and Transport

Our global marine surveying network maintains the consistently **high standards** that marine insurers, shipping companies, and P&I Clubs require. You can trust our chartered loss adjusters, surveyors, and claims managers to handle your claims with care and **unparalleled expertise**.

# Van Ameyde **Claims Software**

## Transform Your Claims Management with ECHO: Our Innovative Claims Handling Platform

### Elevate Your Claims Experience with the ECHO Platform

Jumpstart with a **ready-to-use** claims platform designed for innovators in the insurance industry.

Your current technology is hindering your ability to **enhance your customers' claims experience**. You should not have to struggle with implementing a seamless international claims process as part of a global insurance strategy. The ECHO platform is here to address these challenges.

### What is the ECHO Platform?

ECHO is a **state-of-the-art** claims management system built and optimized based on millions of processed claims. It's a **Plug & Play**, Open & Connected, highly configurable, and scalable platform, perfectly suited for a multinational landscape.



Multinational Support:  
Ready for international operations, without the complexity of local variations.



Plug & Play: ECHO allows a quick start in improving your processes.



Seamless Integration:  
Integrates smoothly with existing systems, ensuring streamlined operations.



Secure and Compliant: Your data is safe and fully compliant.

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 Van Ameyde Group

